



**TVO**  
EUROPE  
PROPERTY SERVICES

# THE VOICE OF TVO

WINTER / ISSUE NO. 03



The holiday season is nearly upon us, and TVO is happy to report that it has had a very busy autumn! While it is nearly impossible to fit all of the news from TVO into one seasonal newsletter, I would like to begin by briefly sharing a bit of what the TVO Groupe has been doing across the pond, with TVO North America.

In the last issue, we reported that TVO Management Services had secured the Real Estate Portfolio Manager contract for the City of El Paso, the 19<sup>th</sup> largest city in the US. Over the past few months, TVO has arranged the purchase of a 7.430 m<sup>2</sup> (78,000 sq. ft.) building which will become the new City Hall and the administrative headquarters of the City's governmental operations, as well as the purchase of a 5.715 m<sup>2</sup> (60,000 sq. ft.) building which will become the new headquarters for the City's Department of Zoning & Planning for all real estate-related activities.

Talking about my other great passion, the world of sport, I was very pleased to have had the opportunity to catch up with my former student-athlete from the University of Texas at El Paso and former Olympic track and field gold medalist, Bob Beamon, in Chicago recently. For those who do not follow one of my favourite sports, Bob held the world record in the men's long jump for almost 23 years after his victory at the Mexico City Olympics in 1968. I also had the opportunity to meet up with Olga Korbut, "the Sparrow from Minsk" and winner of 4 gold and 2 silver medals in gymnastics at the 1972 and 1976 Olympics while representing the Soviet Union. Olga now lives in the Scottsdale, Arizona while Bob Beamon is the CEO of the Art of the Olympian Museum in Fort Myers, Florida.



From left: Wayne A. Vandenburg, Olga Korbut, Bob Beamon

The rest of the year will continue apace as I will be visiting the lovely cities of Budapest, Doha and London, in addition to Prague, on my upcoming business trip from 21<sup>st</sup> November to 12<sup>th</sup> December. I hope to see many of you during my visit and wish you a happy and healthy holiday season!

Yours Sincerely,  
**Wayne A. Vandenburg**  
Chairman of TVO Europe Property Services  
[wvandenburg@tvogroupe.com](mailto:wvandenburg@tvogroupe.com)

## WHAT DO WE DO?

Passportization provides you with the specific documented information related to the changes from shell construction to the building's finished space. We use our database's specialty software to completely document your physical property and provide you with necessary information to analyze all the data and professionally manage your property.

**TVO's "best price" guarantee: December, 2012 – March, 2013**

TVO Property Services offers you the "best price" on the market for Passportisation Services when commissioned to TVO from December, 2012 to March, 2013.

If you find a better offer anywhere else in the market, we will match it!  
Do not hesitate to contact us for more information!

Follow us on...   

Contact us at: [info@tvoeurope.com](mailto:info@tvoeurope.com)

[www.tvoeurope.com](http://www.tvoeurope.com)

## TVO EVENT - THE PRAGUE POST HEAVY HITTERS SOFTBALL TOURNAMENT



Early this October, the TVO Tigers' softball team competed in the Prague Post Heavy Hitters tournament, organized by the Prague Post Endowment Fund in Prague. This year's competition took place at the Sokol Krč Baseball/Softball Center, and saw a record participation of 15 teams! Unfortunately, bad weather forced the teams to retire early, but the TVO Tigers are looking forward to another Heavy Hitters in 2013.

## TVO AND RIVER DIAMOND

As the property manager of River Diamond, a high profile residential project developed by Real Estate Karlín Group, and situated on Rohanské nábřeží in Prague 8 - Karlín, TVO focuses on providing a number of different services, including:

- Ensuring that the property is secure and fully operational on a 24/7 basis
- Leading the Association of Home Owners' focus on the important property objectives
- Maintaining the value of the overall property
- Ensuring that all property vendors have continuous professional oversight and are regularly monitored
- Ensuring that the annual operating budget has both substance and validity



## WHO ARE THE PEOPLE BEHIND TVO EUROPE?



**Introducing Dana Knížková** | Ms. Knížková is TVO Europe's Property Services Director responsible for overseeing the management of Home Owners Associations. Ms. Knížková is a highly experienced developer and manager with experience in a number of high quality projects, including the prestigious Central Park Praha, a 550-unit residential project in Prague 3. Ms. Knížková is CEO of CPP Services, an affiliate of TVO Groupe. She received her undergraduate degree from the University of Economics in Prague, and an MBA from the Rochester Institute of Technology. Contact: [dknizkova@tvoeurope.com](mailto:dknizkova@tvoeurope.com)

## TVO AROUND THE CEE

### POLAND, in OZLZN Ekspert



The meeting of the All-Poland Society of Certified Property Managers (OZLZN Ekspert) was held 3-6<sup>th</sup>, October, 2012, at the Teutonic Knights Castle in Gniew. Mr. Ciupak, TVO Europe's Head of Property Operations in Poland, who was one of the initiators

of the Society in Poland, received an Award for over a decade of work and contribution to professional property management practices in Poland. Mr. Ciupak is a member of the Society and also the Society's Audit Committee.

### HUNGARY, the HRC-Chain

TVO won the Technical Representative Services Contract (Facility Management Organisation & Warranty Management) for the Hard Rock Café and Souvenir Store (1,600 m<sup>2</sup>) located in the VACI Shopping Mall. This is the first restaurant for the prestigious HRC-Chain in Hungary.

